

# CAMPING BIJELA UVALA

ISTRA CAMPING



# CAMP MAP



HR / IT / NI

[istracamping.com](http://istracamping.com)

# ACCOMMODATION

# PITCHES

- Luxury Mare
  - Luxury
  - Superior Mare
  - Superior
  - Classic
  - Classic Mare Camping Place
  - Classic Camping Place



## **COMMERCIAL AREAS**

## ZONES

A	B	C
D	E	F
G	H	K
M		

- | AREA A  | AREA B  | AREA C   |
|---|---|--|
| <ul style="list-style-type: none"><li>• Ice cream</li><li>• Clothing shop</li><li>• Beach product shop</li><li>• Fruit &amp; Vegetables</li><li>• Smoothie</li><li>• Pancakes</li></ul> | <ul style="list-style-type: none"><li>• Fruit &amp; Vegetables</li><li>• Bakery</li><li>• News paper</li><li>• French fries</li><li>• Ice cream</li></ul> | <ul style="list-style-type: none"><li>• Fruit &amp; Vegetables</li><li>• Bakery</li><li>• Ice cream</li><li>• Candy shop</li></ul> |

**CAMPING BIJELA UVALA** \*\*\*\*  
UL. Bijela uvala 1, 52452 Funtana, Croatia  
T: +385 52 410 551  
E: [bijela.uvala@istracamping.com](mailto:bijela.uvala@istracamping.com)  
[istracamping.com](http://istracamping.com)

## SANITARY FACILITIES

<b>01</b>							
<b>02</b>							
<b>03</b>							
<b>04</b>							
<b>05</b>							
<b>06</b>							
<b>07</b>							
<b>08</b>							
<b>09</b>							

 Hydrant       Fire Extinguisher

 **Care about the environment – Reduce, reuse, recycle with Istra Camping by Plava Laguna.**  
Let's all reduce the amount of energy and packaging we use, choose multiple-use products, sort waste and save natural resources! Let's protect the planet we live on, both for us and future generations!

 **Blue Flag** is an international ecological sea and coastline protection programme. It is awarded to beaches that are managed sustainably and offer a high quality of service.

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at the reception  
desk and enjoy all  
the benefits the  
**mGUEST** app offers!



# KUĆNI RED

# REGOLAMENTO INTERNO

# HUISREGELS

Dragi gosti, radi su mirom i ugodnjem tjećenju u kampu Camping Bjela Uvala, molimo vas postupite dojle naveđeni kućni red. Posebno smo skrećeni na pravila poštovanja u kampu. Svi pojmovi u ovom Kućnom redu korisniči u jednom rodju su neutralni i obuhvaćaju osobe muških i ženskih spola.

## 1. ULAZAK U KAMP

1.1 Ovaj sekučni red učinjuće gospu prilikom prijave na recepciju čime se podrazumejuva potpuno prihvatanje u njemu sadržanih pravila.

1.2 Kup smiju ići samo osobe koje u njemu moraju tražiti dopuštenje na recepciju. Recipaje smiju ostaviti na priboravku u kampu, a poslednji put u vremenu borave. Svi pojmovi u ovom Kućnom redu korisniči u jednom rodju su neutralni i obuhvaćaju osobe muških i ženskih spola.

## 2. PRIJAVA

2.1 Sa gotovim prijaviti na recepciju prilikom dolaska na temelju osobog dokumenta, a valja pravljati i sve usluge personalne cjenilnik. Osoblje kampa uveličeno vrši kontrolu parcele tijekom koje je ovladeno i sve rezervirana. Na predržani i posebno upotrebi receptije je moguce da leđu u vremenu boravka gosta zatraži identificacijski broj. Prijave učinkuju načinom ispravu. Za svaku godinu i učinkuju načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

2.2 Smještajna parcerija učinkuje načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

2.3 Uprava kampa zadržava pravo i potrebu da učinkuje načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

2.4 Prijavljenim gosta receptuju pravila o postivanju drugih osoba, društvenom moralu te decentnom ponašanju. Osoblje kampa ima pravo tražiti predodjeće. Prijavljeni ističu da će receptuju pravila o postivanju drugih osoba, društvenom moralu te decentnom ponašanju. Osoblje kampa sačinjava zaštita i zaštita ljudi.

2.5 Na parceri može boraviti stvarnoj ljudi (testi) osoba (računajući i djece).

## 3. IBOR PARCELE I SMJEŠTAJ

3.1 Rezervacije primaju za parceriranu mjestu u određenim zonama kampa. Receptica zadržava pravo dodjele parcerije. Na parceri može učinkoviti nakon povrede receptije jer je moguce da leđu u vremenu boravka rezervirana. U predržani i posebno upotrebi receptije je moguce da leđu u vremenu boravka.

3.2 Smještajna parcerija učinkuje načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

3.3 Uprava kampa zadržava pravo i potrebu da učinkuje načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

3.4 Identificacijski broj se dobije učinkujući načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

3.5 Gostujući parceri mogu posavjeti učinkujući načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

3.6 Auto automobil, gosta, unatoč tome što nije parkiran, nije dozvoljeno u kampu.

3.7 Rezervacije primaju za parceriranu mjestu u određenim zonama kampa. Receptore učinkuju načinom ispravu svi sigurni kampi nisu u funkciji svih stanova.

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# CAMPING BIJELA UVALA

ISTRA CAMPING

## CAMP MAP

EN / DE / SI

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## ACCOMMODATION

### PITCHES ▲

<span style="color: blue;">■</span> Luxury Mare
<span style="color: lightblue;">■</span> Luxury
<span style="color: pink;">■</span> Superior Mare
<span style="color: lightpink;">■</span> Superior
<span style="color: lightgreen;">■</span> Classic
<span style="color: darkgreen;">■</span> Classic Mare Camping Place
<span style="color: lightteal;">■</span> Classic Camping Place

### MOBILE HOMES 🏠

MH Partners

## COMMERCIAL AREAS

### AREA A

- Ice cream
- Clothing shop
- Beach product shop
- Fruit & Vegetables
- Smoothie
- Pancakes

### AREA B

- Fruit & Vegetables

- Bakery

- News paper

- French fries

### AREA C

- Fruit & Vegetables
- Bakery
- Ice cream
- Candy shop

### CAMPING BIJELA UVALA

Ul. Bijela uvala 1, 52452 Funtana, Croatia  
T: +385 52 410 551  
E: [bijela.uvala@istracamping.com](mailto:bijela.uvala@istracamping.com)  
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## SANITARY FACILITIES

01	<span style="color: blue;">■</span> Hydrant	<span style="color: red;">●</span> Fire Extinguisher
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09	<span style="color: blue;">■</span> Hydrant	<span style="color: red;">●</span> Fire Extinguisher

● Hydrant      ● Fire Extinguisher

■ Care about the environment - Reduce, reuse, recycle with Istra Camping by Plava Laguna.  
Let's all reduce the amount of energy and packaging we use, choose multiple-use products, sort waste and save natural resources. Let's protect the planet we live on, both for us and future generations!

■ Blue Flag is an international ecological sea and coastline protection programme.

It is awarded to beaches that are managed sustainably and offer a high quality of service.



## CAMP SITE RULES

Dear guests, to have a peaceful and enjoyable holiday at Camping Bjela Uvala please follow our rules and regulations laid out below. In particular, we turn your attention to rules under 2, 3, 4 and 8 since in case of their violation the campsite management is entitled to immediately evict all terms of the house rules used in a specific gender are to be understood as gender neutral and include both female and male individuals.

### 1. CAMP SITE ENTRY

1.1 A sample of these rules and regulations is given to each guest at the reception desk and implies a complete acceptance of the rules contained therein.

1.2 Only the people staying in the camp can enter the campsite. All others must request for permission at the reception desk. The reception staff reserves the right to refuse entry and remove guests whose behaviour violates the peaceful and pleasant stay of other guests. The same applies for people who do not adhere to the respectful behaviour to others, social etiquette, and decent behaviour. The account holder shall be held responsible for all damages caused by the holder or an accompanying person.

### 2. CHECK-IN

2.1 All guests must check-in at the reception desk upon arrival by providing a personal identification document and should also report all services used according to the price list. The camp staff controls the pitches on a daily basis, and during such check-ups they are entitled to ask the guest to show their identification number, application form and personal ID card. The campsite management reserves the right to charge the fee according to the valid price list for each non-reported guest or for all unreported services, according to the valid price list. Failure to report one or more items shall be considered sufficient grounds for eviction. Furthermore, the reception should be notified of any changes related to pricing items. In case of a discrepancy, these services shall be charged from the check-in date.

2.2 Membership cards of various camping associations on the basis of which you are entitled to certain discounts should be provided immediately after checking in at the campsite. All others must request for permission at the reception desk. The reception staff reserves the right to refuse entry and remove guests whose behaviour violates the peaceful and pleasant stay of other guests. The same applies for people who do not adhere to the respectful behaviour to others, social etiquette, and decent behaviour. The account holder shall be held responsible for all damages caused by the holder or an accompanying person.

### 3. CHOOSING PITCHES AND ACCOMMODATION

3.1 Reservations for pitches in certain camp areas are accepted. The reception reserves the right to assign a pitch. Accommodation on the pitch is only possible after confirmation by the reception desk (because it is possible that the selected pitch is already booked). In pre-season and post-seasons you should pay attention to the instructions received by reception staff because it is possible that not all parts of the camp are open during your stay and not all toilet facilities may be in use.

3.2 The accommodation on the pitch, setting of the layout of the pitch is allowed after 8:00 to 22:00. No digging, planting, fencing or any permanent alterations to the boundaries of the allocated pitch according to the boundaries of the pitch, and the reception staff will retroactively change the price for the additional pitch according to the valid price list since their check-in day.

3.3 The campsite management reserves the right to intervene and transfer visitors.

3.4 The identification number you received at check-in should be placed in a visible place.

3.5 The guest is obliged to place all his property within the boundaries of the allocated pitch. If during regular control of the property, it is discovered that at the time of arrival the guest has exceeded the boundaries of the pitch, and the reception staff will retroactively change the price for the additional pitch according to the valid price list since their check-in day.

3.6 The guest car, despite being the only car, is not parked within the boundaries of the allocated pitch, the previous provision will apply, and it shall be charged as an additional car, according to the valid price list.

3.7 Reservations for pitches in certain camp areas are accepted. Reservations for July and August are only accepted for at least seven days stay (arrival until 22:00). In cases of early departure, the entire booked period is charged. In case you are late more than 12 hours from planned arrival, and you failed to notify a new arrival time in a timely manner, the reservation shall be considered invalid.

3.8 Unparked camping places in the camp are at your disposal, with the obligation of rational use of space. The maximum allowable area you can occupy is 80 m<sup>2</sup>, taking into account the space of neighbouring guests.

### 4. NIGHT REST (from 24:00 to 7:00) AND DAILY REST (from 14:00 to 16:00)

4.1 During the daily rest (from 14:00 to 16:00) 100/200 guests need to turn down radio, music and TV so as not to interfere with other guests. Cars and other motor vehicles should be used as little as possible in that period.

4.2 From 24:00 to 07:00 there should be complete silence. Guests arriving during the night rest should stay in the camp for up to one hour. If they stay longer, they shall be charged according to the current individual price list at that time.

4.3 In case a guest arrives in the camp during the night rest, he/she can stay at the night parking lot until 07:00.

4.4 Visitation hours are from 8:00 to 21:00.

### 5. CHILDREN AND MINORS

5.1 Minors can only stay in the camp with an adult who takes responsibility for them.

5.2 Parents or persons accompanying a minor shall be deemed liable for any damage or accidents caused by minors during their stay in the camp.

5.3 Children under the age of 10 can use the swimming pool and other facilities at the campsite only with an adult who shall be considered responsible for them.

### 6. BURNING FIRE AND BARBECUE

6.1 Burning a fire anywhere in the camp beach or other areas is prohibited by law.

6.2 Barbecuing is allowed with the use of the appropriate safe barbecue. When barbecuing, be careful not to disturb the neighbours and do not endanger yourself or others.

### 7. PETS

7.1 Pets are not to be registered at check-in. If a pet is not reported, the reservation shall be considered invalid.

7.2 Parents or persons accompanying a minor shall be deemed liable for any damage or accidents caused by minors during their stay in the camp.

7.3 Children under the age of 10 can use the swimming pool and other facilities at the campsite only with an adult who shall be considered responsible for them.

### 8. BATHING AND BARBECUE

8.1 Burning a fire anywhere in the camp beach or other areas is prohibited by law.

8.2 Barbecuing is allowed with the use of the appropriate safe barbecue. When barbecuing, be careful not to disturb the neighbours and do not endanger yourself or others.

### 9. VEHICLE USE

9.1 Camping speed limitation is 20 km/h. Pedestrians have an advantage in the campsite traffic over the vehicles at the campsite.

9.2 In order not to disturb other guests, the use of a vehicle in the camp is prohibited from 24:00 to 7:00. All guests arriving to the camp until the next day at 8:00.

9.3 Bike and motorcycle races or any dangerous driving or racing are prohibited. Driving is not allowed after 24:00.

### 10. WASTE WATER AND WASTE

10.1 According to the waste-water Regulations discharge of waste-waters on pitches is prohibited. Use of inappropriate supply to any guest whose electrical fittings do not comply with the requirements. Electrical cable end should be kept closed. The minimum length of the electrical cable that guest must bring is 20-30 m.

10.2 Report any faults to the reception desk. The only person who can make repairs on electrical installations in the camp is the camp electrician.

10.3 Please leave the toilette facilities and laundry areas clean and tidy after use.

10.4 Water connection to the pitch may only be used to wash down.

10.5 Washing of camping gear and car at the campsite is only allowed in the designated areas.

### 11. POWER SUPPLY

11.1 Water is drinkable in all campsite areas. Water is a precious commodity so please use it sparingly.

11.2 Waste water tanks should only be used for washing dishes and other kitchen utensils, while clothes should be washed in the laundry.

11.3 Please leave the toilette facilities and laundry areas clean and tidy after use.

11.4 Water connection to the pitch may only be used to wash down.

11.5 Washing of camping gear and car at the campsite is only allowed in the designated areas.

### 12. POWER SUPPLY

12.1 Boat owners are obliged to report vessels longer than 3 meters with an engine power over 5 HP to the harbour master's office in Portet. The boat is obliged to use the designated ramp for port launching.

12.2 Report any faults to the reception desk. The only person who can make repairs on electrical installations in the camp is the camp electrician.

12.3 In case of 24-hour absence or longer, the guest is obliged to switch off all electrical equipment from the main network due to safety reasons. The camp shall not be liable for damages in the event of a power shortage.

12.4 Guests who wish to sail on a boardboat enter the sea at the designated location and are not allowed to sail within a distance of 100 meters from the shore.

12.5 Failure to comply with Rules 13 and 14 is subject to strict fines according to the laws of the Republic of Croatia.

### 13. BOATS AND WINDSURFING

13.1 Anchoring and berthing of boats on the beach is prohibited. Observe the coastal psychological line as well as the fact that it is not intended for docking.

13.2 Boat owners are obliged to report vessels longer than 3 meters with an engine power over 5 HP to the harbour master's office in Portet. The boat is obliged to use the designated ramp for port launching.

13.3 Gliding is prohibited up to 300 meters from the shore. In this area you must use paddles or a sail at minimum engine speed.

13.4 Guests who wish to sail on a boardboat enter the sea at the designated location and are not allowed to sail within a distance of 100 meters from the shore.

13.5 Failure to comply with Rules 13 and 14 is subject to strict fines according to the laws of the Republic of Croatia.

### 14. LEAVING AND TRANSFERRING ITEMS

14.1 Camping equipment left by a guest in the camp without the written permission of the campsite management shall be deemed deserted by its owners. No liability is assumed for permanent loss or damage to the abandoned equipment.

14.2 It is not allowed to leave empty caravans in the campsite.

### 15. INSURANCE AND RESPONSIBILITY

15.1 The campsite management disclaims any liability for theft, accident or other damage suffered by persons or property. There is no liability for damage caused by weather, fire, or any other force major event.

15.2 Valuable things can be deposited in the designated safe vaults at the reception desk. The use of the safe vault is charged.

15.3 The campsite management shall not be held liable for guest injuries inside the campsite.

### 16. SAFETY

16.1 Check whether the emergency exits are located. If you notice any event endangering the health and life of guests or camp staff report it immediately to the reception desk or call 112.

16.2 Electrical installations, piping and gas equipment in the guest's camping equipment must function properly.

16.3 Camping equipment must contain a portable fire extinguisher with a minimum of 2 kg of dry extinguishing powder.

16.4 In the space between the camping gear there should not be any obstacles and the space must be clean and tidy. The minimum distance between the camping equipment and the adjacent vehicle or camping gear is 2 m. Move the barbecue and coolers at least 2 m from the adjacent tent.

### 17. PAYMENT

17.1 Calculation and payment of used services may be done on the departure day, but we recommend that you make it day earlier to avoid unnecessary waiting. The cash desk at the reception is open from 8:00 to 15:00 and from 15:00 to 20:00. When paying, guests must return the identification card, passport, refrigerator key etc.

17.2 Any delayed payment shall be given to the guests at check-in.

### 18. DEPARTURE

18.1 On the departure day the pitch must be emptied, cleaned and tidied, i.e. brought to its original state until 12:00.

18.2 Guests that need to leave the camp before 7:00 must park on the lot next to the reception area before 24:00 the previous night and settle the bill the day before departure.

18.3 Ask for your QR code at the reception desk and enjoy all the benefits the mGUEST app offers!

## HAUSORDNUNG

Liebe Gäste, damit Ihnen möglichst ruhiges und angenehmes Sommerurlaub im Camp Camping Bjela Uvala ermöglicht werden, ersuchen wir Sie um Einhaltung der folgenden Hausordnung. Insbesondere möchten wir auf die Regeln unter Nr. 2, 3, 4 und 8 hinweisen, denn die Verletzung für die Verletzung der aufgeführten Regelungen kann zu schwerwiegenden Strafen führen. Alle in dieser Hausordnung in einem bestimmten Geschlecht verweisenden Begriffe sind geschlechtsneutral und schließen männliche und weibliche Personen ein.

### 1. BETREUUNG DES CAMPS

1.1 Diese Haussordnung wird als Gasten bei Einchecken an der Rezeption ausgehändigt, was eine gültige Akzeptanz aller darin enthaltenen Regeln ein bedeutet.

1.2 Das Camp darf nur von einem Camp untergebrachten Person frei genutzt werden. Alle anderen müssen dafür die Rezeption des Camps aufsuchen und die Vorlagen für das Verleihen eines und die Abgabe eines Gastes, die neuen ruhigen und angenehmen Aufenthalt an den Campverwalter können. Dasselbe gilt auch für diejenigen, die einen Tag am Tag und am nächsten Tag am Tag verbringen. Die Rezeption ist verpflichtet, alle Sanitärfürnisse in Funktion zu halten. Die Rezeptionsmitarbeiter sind gegenüber den Gästen verpflichtet, die Rezeptionsanweisungen zu befolgen. Die Rezeptionsmitarbeiter sind gegenüber den Gästen verpflichtet, die Rezeptionsanweisungen zu befolgen.

1.3 Der Betreuer ist verpflichtet, die Rezeptionsanweisungen an die Rezeptionsmitarbeiter weiterzugeben. Alle anderen dürfen die Rezeptionsanweisungen nicht verstehen. Die Rezeptionsmitarbeiter sind gegenüber den Gästen verpflichtet, die Rezeptionsanweisungen zu befolgen.

1.4 Die Rezeptionsanweisungen sind in deutscher Sprache verfasst.

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